

## YOUR MAIN LOCAL PICK UP POINTS:

- ◆ **Harrogate**      Montpelier coach stand
- ◆ **OTLEY**            Boroughgate Old Argos
- ◆ **ILKLEY**            Brook Street, Bus stop outside Jigsaw
- ◆ **BURLEY**            Red Lion
- ◆ **MENSTON**        Kirklands Centre
- ◆ **GUISELEY**        Bus Stop Outside Boots, Guiseley retail park
- ◆ **SHIPLEY**        Market Square, outside Costa Coffee
- ◆ **BAILDON**        Ian Clough car park
- ◆ **YEADON**        Morrisons Big Bus Pull In
- ◆ **RAWDON**        Emmott Arms
- ◆ **HORSFORTH**    Queens Arms / Old Ball
- ◆ **HOLT PARK**      Shopping Centre

We aim to complete the pick-ups with-in 90 minutes where possible. Taxis may also be used where the need arises.

### Coach Seating Plan

|    |   |   |    |    |    |    |    |     |    |    |    |    |    |    |
|----|---|---|----|----|----|----|----|-----|----|----|----|----|----|----|
| Dr | 1 | 5 | 9  | 13 | 17 | 21 | wc | --- | 29 | 33 | 37 | 41 | 45 | SV |
|    | 2 | 6 | 10 | 14 | 18 | 22 | wc | --- | 30 | 34 | 38 | 42 | 46 | SV |
|    | 3 | 7 | 11 | 15 | 19 | 23 | 25 | 27  | 31 | 35 | 39 | 43 | 47 | SV |
| Cr | 4 | 8 | 12 | 16 | 20 | 24 | 26 | 28  | 32 | 36 | 40 | 44 | 48 | SV |

#### TRAVEL REGULATION INSOLVENCY PROTECTION

Seawards of Harrogate is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with " The Package Travel and Linked Travel Arrangements Regulations 2018" all passengers booking with Seawards of Harrogate are fully protected for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. This is being held in a customer trust account where the funds are not released until the tour has been completed. We also hold supplier failure and repatriation insurance in the case of insolvency to return you home.

#### Data Protection Act

With the new Data Protection Act regarding your personal data, we can confirm that we shall never share any data other than with hotels and taxi companies only relevant to the tour that you are booked on.

#### Booking Terms and conditions

These can be found printed in our brochure and on our website, [www.seawardscoaches.co.uk](http://www.seawardscoaches.co.uk)

#### Office Hours

Our office is open Monday to Friday 09.00– 17.00 except when we are away in the coach, there is an Answer phone service for times that we are away from the desk, we will return your call as soon as possible.  
(if we are away on tour this is upon our return). Your paperwork will be processed when we are in the office.

#### Single Rooms

These are generally limited in numbers and where there is no supplement advertised in the brochure, we may be able to request extra single rooms but these may incur a supplement, some hotels may also offer true single rooms, some of these may have a supplement.

#### Special requests

We try to meet these requests where possible but they are not guaranteed.